Customer Service Installation Guide Oracle FLEXCUBE Universal Banking Release 14.8.1.0.0 Part No. G41973-01 [October] [2025]



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1. Customer Service Installation Guide

1.1 Introduction

This document provides step-by-step instructions to install Customer Services in the OFLO Application Server.

1.2 **Prerequisites**

Weblogic domain

1.3 <u>Customer Service</u>

The Customer Services Setup has the following set of services:

- INFRA Services
 - Discovery Service
 - Config Service
- Customer Services

The following table describes the services available in Customer Services Setup:

Table 1: Service Details

Service		Service Name	Usage
INFRA Services	Discovery	plato-discovery- service	This service is required for registering all the Customer Services during start-up. The registered services use the Discovery Service to make inter service calls.
	Config Service	plato-config-service	This service provides required configuration details for the corresponding Customer Services during service start-up, by referring the database table (table name: PROPERTIES). The mentioned database table stores all the configuration related details.
Customer Services		Customer Services	This service is used to fetch the customer details



1.3.1 Server Setup

Before deploying the Customer Services WAR files, the user must setup managed servers for the services.

- 1. In the Application Server, set up two Managed Servers for **INFRA Service** and **Customer Service**, respectively.
- 2. Name the Managed Servers as ConfigServer and CustomerServer, respectively.

NOTE: Any name can be provided to the Managed Servers, and the INFRA Service and Customer Service can be deployed in the any corresponding server created for that service.

3. Create the following Data Sources for INFRA and Customer Services:

Data Source JNDI Name	Туре	Target
jdbc/UBSCUSTOMER	Non-XA Datasource	Customer Service
jdbc/PLATO	Non-XA Datasource	ConfigServer

4. Include the following line in **setDomainEnv.cmd** or **setDomainEnv.sh** of the Weblogic domain:

For Linux Server:

Syntax

JAVA_OPTIONS="\${JAVA_OPTIONS} \${JAVA_PROPERTIES} -Dflyway.enabled=false -Dspring.flyway.enabled=false -Dplato.services.config.uri=http://<config-server-ip>:<config-server-port> -Dplato.service.logging.path=<Debug Path where Logs are to be written>"

export JAVA_OPTIONS

Sample

JAVA_OPTIONS="\${JAVA_OPTIONS} \${JAVA_PROPERTIES} -Dflyway.enabled=false -Dspring.flyway.enabled=false -Dplato.services.config.uri=http://10.10.10.10.1010 -Dplato.service.logging.path=/mnt/FC144/ICLogs"

export JAVA OPTIONS



For Windows Server:

Syntax

set JAVA_OPTIONS=%JAVA_OPTIONS% %JAVA_PROPERTIES% -

Dplato.services.config.uri=http://<config-server-ip>:<config-server-port> -Dflyway.enabled=false -Dspring.flyway.enabled=false -Dplato.service.logging.path=<Debug Path where Logs are to be written>

Sample

set JAVA_OPTIONS=%JAVA_OPTIONS% %JAVA_PROPERTIES% -Dflyway.enabled=false -Dspring.flyway.enabled=false -Dplato.services.config.uri=http://whf00bir:9005 -Dplato.service.logging.path=D:/ICLogs

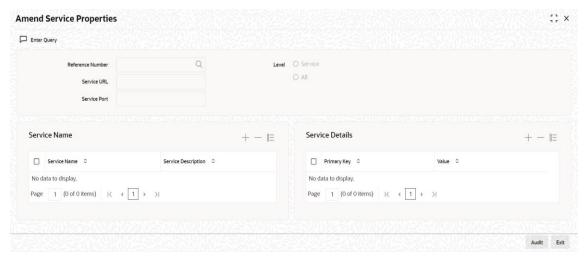
NOTE: If the Node-Manager is used to start the Managed Servers, the user can navigate to Servers > Managed Server > Server Start and set parameters specific to the Managed Server in the argument section.

1.3.2 Customer Service Maintenance

After setting up the Managed Servers for the **Customer Services**, the services must be enabled in the **FCUBS Maintenance** page.

5. Launch the Properties Maintenance (CSDPROPM) screen.

Figure 2: Properties Maintenance



- 6. Click **Unlock** at the top left corner.
- 7. Query the **Reference Number** from the list of values.
- 8. Type the **Service URL**.

Service URL Syntax:

http://<config-server-ip>:<config-server-port>/plato-discovery-service/eureka



Service URL Sample:

http://10.10.10.1010/plato-discovery-service/eureka

- 9. Specify the port of Managed Server (CustomerServer) in Service Port field.
- 10. Click Save.

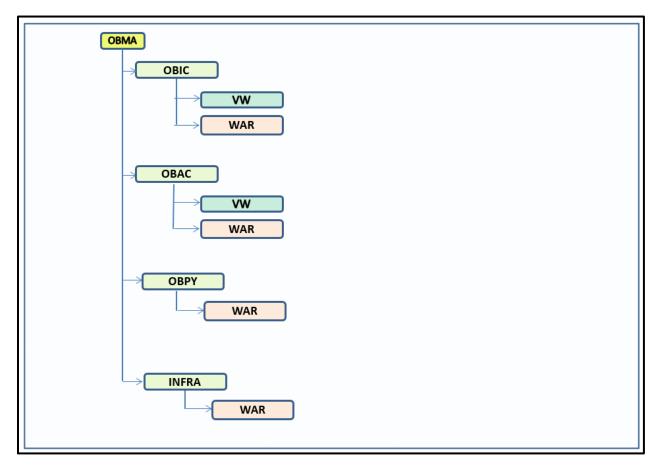
1.3.3 WAR Deployment

While creating a FCUBS EAR build, Customer and INFRA war files are automatically copied into the destination location through installer along with FCUBS EAR.

After the completion of build creation, the following files will be available in the destination folder:

- FCUBS Application EAR and All Adapter EAR
- INFRA
- OBPY

Figure 3: Destination Folder Structure



11. Navigate to INFRA in the destination folder and copy the following INFRA Service WAR files:



- plato-discovery-services-6.0.0.war
- plato-config-services-6.0.0.war
- 12. Deploy the copied INFRA Service WAR files in **ConfigServer**.
- 13. Navigate to the **OBPY** in the destination folder and copy the **Customer Service WAR** files.
- 14. Deploy the copied Customer Service WAR files in CustomerServer.

1.3.4 Server Restart

After deploying the Customer Services or restarting the Application server, start the services in the following sequence:

- plato-config-service
- plato-discovery-service
- Customer Services

NOTE:

- After restarting the Application server, start the ConfigServer first and then start the CustomerServer.
- To enable Discovery service to fetch properties entries for self-registration from plato-configservice, plato-discovery-service must be stopped and started whenever the ConfigServer is restarted.

The deployed Customer Services are listed in the service discovery URL.

To confirm the running status of all the services, check the service discovery URL.

Service Discovery URL Syntax:

http://<config-server-ip>:<config-server-port>/plato-discovery-service

Service Discovery URL Sample:

http://10.10.10.10:1010/plato-discovery-service

Please note that the Customer service (obpy-customer-services) the below values should be correctly set using the screen CSDPROPM

Key: remoEndpoint

Value: Point to the host and port where the obpy-adaptor-service is running (Sample http://hostname:port





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Oracle Financial Services Software Limited Oracle Park Off Western Express Highway Goregaon (East) Mumbai, Maharashtra 400 063 India

Worldwide Inquiries: Phone: +91 22 6718 3000 Fax:+91 22 6718 3001 www.oracle.com/financialservices/

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